

# knowledge services

Job Category	Job Title	Skill Level	Maximum All-Inclusive Bill Rate
Applications	Programmer Analyst	Analyst 1	\$53.76
		Analyst 2	\$65.51
		Analyst 3	\$73.86
		Analyst 4	\$82.64
		Analyst 5	\$86.36
		Analyst 6	\$98.24
	Programmer	Programmer 1	\$46.50
		Programmer 2	\$56.14
		Programmer 3	\$68.40
		Programmer 4	\$79.06
		Programmer 5	\$84.24
		Programmer 6	\$91.52
	Software Test Analyst	Analyst 1	\$39.13
		Analyst 2	\$45.33
		Analyst 3	\$53.56
		Analyst 4	\$60.55
		Analyst 5	\$61.98
	Technical Writer	Technical Writer 1	\$38.50
		Technical Writer 2	\$43.57
		Technical Writer 3	\$51.36
Business Analyst	Analyst 1	\$46.49	
	Analyst 2	\$54.31	
	Analyst 3	\$62.92	
	Analyst 4	\$72.61	

Applications		Analyst 5	\$80.91
	System Analyst	Analyst 1	\$50.86
		Analyst 2	\$59.30
		Analyst 3	\$63.75
		Analyst 4	\$74.83
		Analyst 5	\$82.13
		Analyst 6	\$92.14
	Software Solutions Architect		\$94.90
	Geographic Information Systems	Geospatial Projects Manager	\$96.71
		Analyst	\$90.05
		Specialist I	\$57.71
		Specialist II	\$71.77
		Technician Trainee	\$57.71
		Technician I	\$57.88
		Technician II	\$67.09
	Graphic Designer	Graphic Designer 1	\$38.82
		Graphic Designer 2	\$45.77
	Mobile Specialist	Mobile Specialist 1	\$123.24
		Mobile Specialist 2	\$146.66
	Web Application Developer	Web Application Developer 1	\$59.35
		Web Application Developer 2	\$69.37
	Webmaster	Webmaster 1	\$53.44
		Webmaster 2	\$61.46
Cloud	Cloud Administrator		\$81.92
	Cloud Architect		\$112.44
	Cloud Engineer		\$90.90
	Contact Center Agent	Contact Center Agent 1	\$24.34
		Contact Center Agent 2	\$30.90
		Contact Center Agent 3	\$35.65
	Help Desk	Help Desk 1	\$33.22
		Help Desk 2	\$38.61
		Help Desk 3	\$45.59

Customer/Technical Support	Technical Support	Technical Support 1	\$42.17
		Technical Support 2	\$50.02
		Technical Support 3	\$60.95
	Infrastructure Solutions Architect	Infrastructure Solutions Architect 1	\$69.12
		Infrastructure Solutions Architect 2	\$76.04
		Infrastructure Solutions Architect 3	\$88.86
		Infrastructure Solutions Architect 4	\$95.28
		Infrastructure Solutions Architect 5	\$110.51
	System Administrator	System Administrator 1	\$52.65
		System Administrator 2	\$63.24
		System Administrator 3	\$71.78
Data Management	Database Architect	Database Architect 1	\$68.23
		Database Architect 2	\$72.66
		Database Architect 3	\$77.72
		Database Architect 4	\$94.09
	Data Warehouse Architect	Data Warehouse Architect 1	\$76.18
		Data Warehouse Architect 2	\$91.34
		Data Warehouse Architect 3	\$95.58
	Database Administrator	Database Administrator 1	\$57.12
		Database Administrator 2	\$71.62
		Database Administrator 3	\$80.37
		Database Administrator 4	\$84.95
		Database Administrator 5	\$93.59
	Data Protection	Data Protection Administrator	\$80.09
Data Protection Architect		\$104.03	
Data Protection Engineer		\$84.34	
Data Center Technical Support	Senior Data Center Engineer	\$92.21	
Governance	IT Governance Analyst	\$97.35	
	IT Procurement Analyst	\$64.29	
	Business Continuity Analyst	\$68.18	
	Business Continuity Planner	\$85.85	
	Business Process Reengineering	\$98.99	

IT Management Services	Enterprise Architect		\$106.65	
	IT Strategist		\$107.14	
	IT Auditor	I.T. Auditor 1		\$47.18
		I.T. Auditor 2		\$52.30
		I.T. Auditor 3		\$67.62
		I.T. Auditor 4		\$75.77
		I.T. Auditor 5		\$80.31
	IT Trainer		\$60.05	
	IT Sourcing Consultant	IT Sourcing Consultant 1		\$89.08
IT Sourcing Consultant 2			\$100.11	
Senior Technical Writer		\$57.71		
IT Security	IT Security Analyst	IT Security Analyst 1	\$55.37	
		IT Security Analyst 2	\$67.59	
		IT Security Analyst 3	\$81.46	
	IT Security Architect	IT Security Architect 1	\$71.31	
		IT Security Architect 2	\$82.86	
IT Security Auditor		\$98.79		
Project Management	Program Manager		\$115.33	
	Project Manager	Project Manager 1	\$81.05	
		Project Manager 2	\$102.53	
		Project Manager 3	\$109.65	
Project Coordinator		\$43.67		
Storage	Storage Administrator		\$84.13	
	Storage Architect		\$94.69	
	Storage Engineer		\$90.12	
	Network Administrator	Network Administrator 1	\$49.56	
		Network Administrator 2	\$54.84	
		Network Administrator 3	\$63.64	
	Network Architect	Network Architect 1	\$61.20	
		Network Architect 2	\$68.69	
		Network Architect 3	\$86.22	
		Network Engineer 1	\$52.29	

Telecommunications and Computer Networking	Network Engineer	Network Engineer 2	\$61.27
		Network Engineer 3	\$68.71
		Network Engineer 4	\$82.32
	Public Safety Consultant		\$73.54
	Radio Engineer		\$91.99
	Voice/Data Communications Technician		\$38.43
	Voice/Data Communications Engineer/Design Specialist		\$68.18
	Voice/Data Communications Architect		\$83.33